

# News Release

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For Immediate Release  
Kill Date: April 13, 2018  
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## LOCAL NON-PROFIT RECEIVES NATIONAL ACCREDITATION

**GREENSBURG, PA** – All Abilities, Inc. announced today that the National Committee for Quality Assurance (NCQA) has awarded the two – year Accreditation of Case Management for Long-Term Services and Supports (LTSS) to the Agency. The accreditation is an achievement for the Agency which provides Service Coordination and support for adults living with a physical disability connecting them and coordinating the necessary community services and resources allowing them to live as independently as possible.

*“We are honored to be one of four organizations in Southwestern Pennsylvania to have received this prestigious accreditation,”* shared Bruce Lazar, Executive Director of All Abilities. *“NCQA recognition of our commitment to providing the highest quality, impactful case management service gives the individuals we serve confidence in selecting us and is a testament to All Abilities excellence in providing Service Coordination for adults with disabilities.”*

Earning the National Committee for Quality Assurance Accreditation of Case Management for Long-Term Services and Supports demonstrates that an organization is dedicated to coordinating the delivery of care in a person-centered and integrated manner to help individuals function optimally in their preferred setting. To earn recognition, All Abilities received the necessary scores across eight standards and their corresponding elements.

The standards examine:

- Program Description – Use of up-to-date evidence-based information to develop case management program.
- Assessment Process – Systematic assessment of the population served and established process for conducting comprehensive assessments.

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- Person-Centered Care Planning and Monitoring – Processes established for developing individualized care plans that incorporate personal preference, prioritized goals and self-management plans and monitor progress against those.
- Care Transitions – Processes for managing transitions, identifying problems that could cause unplanned care transitions and, when possible, preventing unplanned transitions.
- Measurement and Quality Improvement – Measurement and work to improve participant experience, program effectiveness and active participation rates.
- Staffing, Training and Verification – Defined staffing needs, verified staff credentials and provides ongoing training and oversight
- Rights and Responsibilities – Communicates the rights and responsibilities of participants in a case management program.
- Delegation – Documents and monitors functions performed for a client by other organizations.

The standards are set high to encourage organizations coordinating Long-Term Services and Supports (LTSS) to continuously enhance the quality of services they deliver. The National Committee for Quality Assurance Accreditation standards are developed with input from researchers in the field, the LTSS Advisory Committee and standing committees, both purchasers and operators of LTSS programs, state and federal regulators and other experts.

### **About All Abilities**

All Abilities, a local non-profit agency, connects persons 18 years of age and older and living with a physical disability to community services and resources enabling greater independence and enhanced quality of life. Some of the services they coordinate with the participant include personal assistance services, home modifications, assistive technology, skilled services, specialized therapies, community integration skills, prevocational services, coordinate nursing home transition and aging waivers. The agency service area covers 32 counties in Western Pennsylvania with an office in Greensburg and satellite locations in Armstrong and Indiana County. For more information contact All Abilities at 724-420-5291 or visit [www.allabilitiesinc.org](http://www.allabilitiesinc.org)

### **About National Committee for Quality Assurance (NCQA)**

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's Web site ([ncqa.org](http://ncqa.org)) contains information to help consumers, employers and others make more informed health care choices.

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